

Hello,

My name is Felipe Ferraz Sako, from São Paulo - Brazil.

This is the email from Celsius for all coins that I have:

Celsius Account Email: ffsako@gmail.com

Creditor Name: FELIPE SAKO

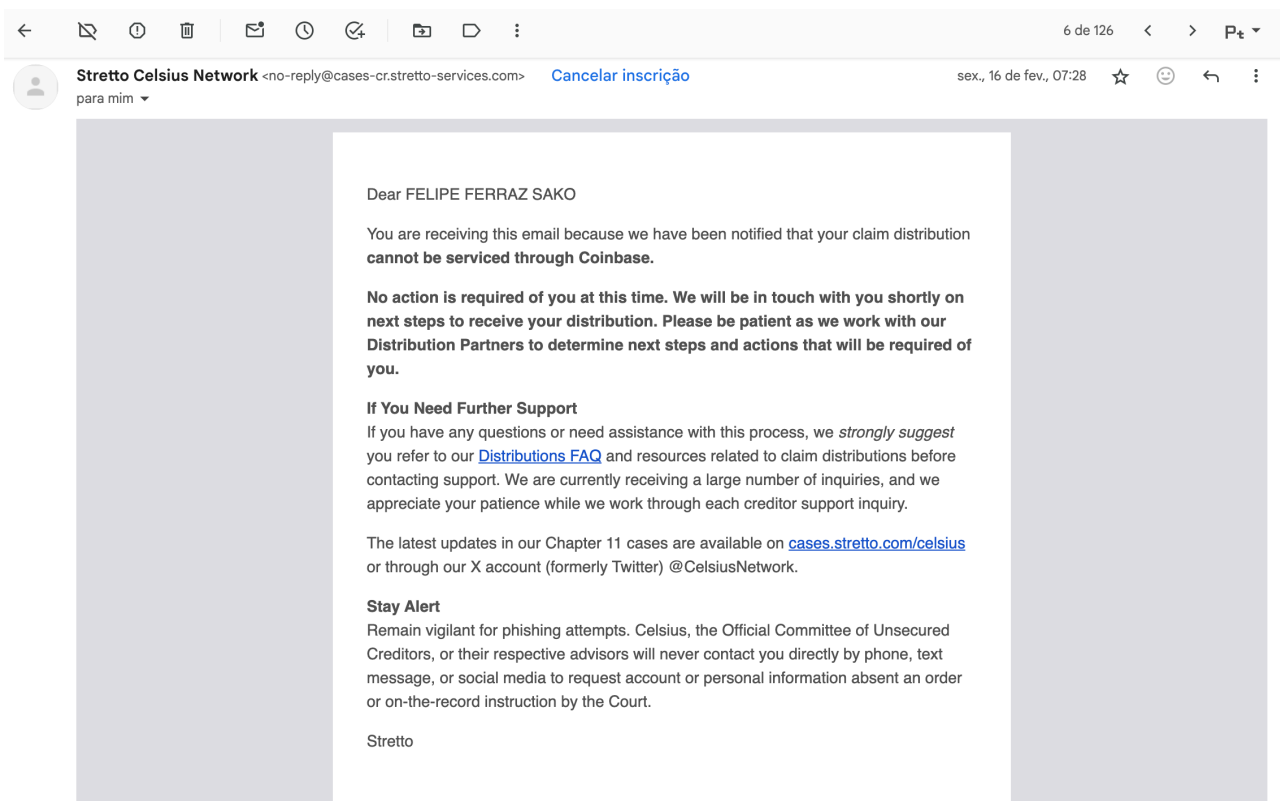
Address 1: Rua Rio Grande do Sul 759

Province: São Caetano do Sul, 9510021

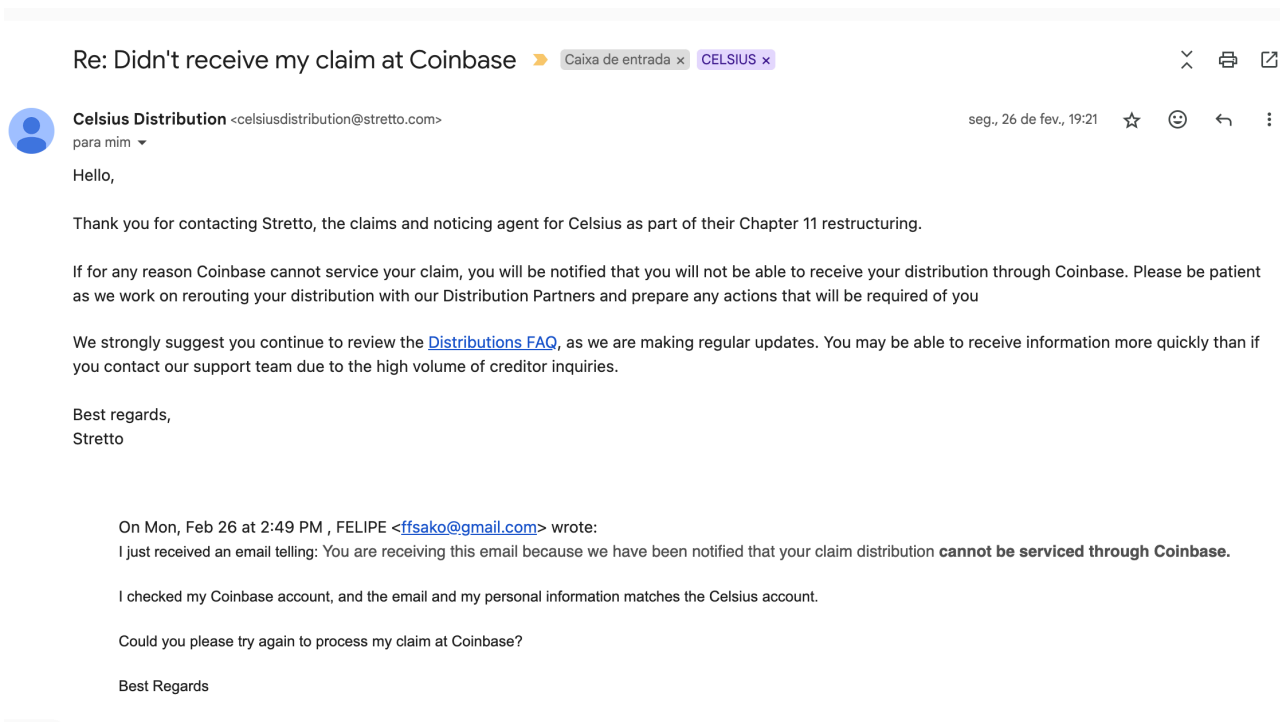
Your claim is listed on Schedule **EF Part 2** as a General Unsecured claim comprising of the coin(s) listed in the table below. Your claim **IS NOT** subject to an offset.

Coin	Earn Account	Custody Account	Withheld Account	Collateral on Loan Receivable
Cardano (ADA)	0.160483907763773	0	0	0
BNB (BNB)	0.000234880775609727	0	0	0
Bitcoin (BTC)	0.334417339655003	0	0	0
Celsius (CEL)	0.00141567046058926	0	0	0
Ethereum (ETH)	1.51214719697209	0	0	0
USD Coin (USDC)	1.79068904784478	0	0	0

I haven't receive my distribution claims yet. On the 16th of February, I received this email below saying that: *IMPORTANT: We are unable to process your claim at Coinbase*



Since then, I have been trying to have a solution for Celsius but the only answer that I got was this email on 26th February



Now, it has been almost a month since Celsius started their distribution and they haven't done anything and didn't give any position when I will receive my coins back.

Please I beg for help with my case. I am from Brazil and it's difficult to get information about it from here.

Sincerely
Felipe Sako